

# Disaster Preparation Services

Mercer Insurance Group has been providing peace of mind to our customers, agents and community since 1844. From the beginning when we were providing fire insurance to residents and businesses in central New Jersey to now providing over thirteen lines of business in 7 states we have maintained our mission of exemplary customer service, solid financial strength and stability, dependable systems, excellent claims operation and peace of mind in helping people prepare for a disaster.

[Survival Kit /Information](#)

[Useful Links](#)

[Form-Report your location/Looking for someone](#)

## Survival Kit

Some items to make sure are available in your survival kit:

- Copy of your Insurance Policy
- Water
- Canned food or other non-perishable food
- Non-electric can opener
- Battery Powered radio w/ extra batteries
- Flashlight w/extra batteries
- Blankets
- Extra clothing
- Special items for medical conditions including prescription medication
- First Aid Kit
- Important documents
- Emergency cash and credit cards.
- Copy of emergency contact list

Your kit should be in an easy to carry container that is accessible in the event that you need to evacuate your home. An additional kit should be placed in your car.

General information:

What you should do immediately after a disaster occurs:

- Since sometimes it is difficult to make contact with loved ones you have become separated from within a disaster area, have an out-of-town contact person that everyone can call and/or somehow make contact with. Also have an emergency contact list that each person can carry.
- If possible protect your property from further damage, this may mean covering your roof, broken windows, etc with plywood and/or any available material.
- Begin an inventory of damaged items
- Report your loss by doing one of the following:
  - Contact your Insurance Agent  
*(if you can not reach your agent then contact our company)*
  - Mercer Insurance Company  
Phone (800) 223-0534  
Fax (609) 737-8719
  - Financial Pacific Insurance Company  
Phone (800) 371-8067  
Fax (916) 630-3736
  - Franklin Insurance Company  
Phone (888) 696-6699  
Fax (888) 858-6003

You can also go back to our home page and click "Report a claim" under the applicable company

## Useful Links

The following links can provide you with additional information and resources both before, during and after a disaster.

### [Red Cross](http://www.redcross.org) ([www.redcross.org](http://www.redcross.org))

The American Red Cross's mission is "to ensure nationwide disaster planning, preparedness, community disaster education, mitigation, and response..." Their site provides more information on the services they provide in your area especially during a disaster.

### [Federal Emergency Management Agency](http://www.fema.gov) – FEMA ([www.fema.gov](http://www.fema.gov))

FEMA is part of the U.S. Department of Homeland Security with a mission to lead the effort to prepare the nation for all hazards and effectively manage federal response and recovery efforts following any national incident. Their website offers up to the minute news on current disasters as well as information about disaster preparation and recovery.

### [National Oceanic and Atmospheric Administration](http://www.noaa.gov) – NOAA ([www.noaa.gov](http://www.noaa.gov))

NOAA is a Commerce Department agency that researches and gathers data about ocean, atmosphere, space and sun then provides services such as warning of dangerous weather, charting our seas and skies, conducting research to improve our knowledge of the environment we live in through five major agencies; [The National Weather Service](http://www.nws.noaa.gov) <[www.nws.noaa.gov](http://www.nws.noaa.gov)>, [National Ocean Service](http://www.nos.noaa.gov) <[www.nos.noaa.gov](http://www.nos.noaa.gov)>, [National Marine Fisheries Service](http://www.nmfs.noaa.gov) <[www.nmfs.noaa.gov](http://www.nmfs.noaa.gov)>, [National Environmental Satellite, Data, and Information Service](http://www.ns.noaa.gov/NESDIS/NESDIS_Home.html) <[www.ns.noaa.gov/NESDIS/NESDIS\\_Home.html](http://www.ns.noaa.gov/NESDIS/NESDIS_Home.html)> and [NOAA Research](http://www.oar.noaa.gov) <[www.oar.noaa.gov](http://www.oar.noaa.gov)>. Their website provides links to those agencies as well as information on disasters, trends and forecasts.

#### [National Weather Service](http://www.nws.noaa.gov) ([www.nws.noaa.gov](http://www.nws.noaa.gov))

Maintained by the National Weather Service, their mission is to provide weather, hydrologic and climate forecasts. Their website provides current weather information as well as up to the minute satellite and radar images, warnings and watches.

### [National Safety Council](http://www.nsc.org)-NSC ([www.nsc.org](http://www.nsc.org))

The National Safety Council mission is to "Educate and influence people to prevent accidental injury and death". Their website provides information on disaster recovery, prevention and a variety of public service announcements.

### [Institute for Business and Home Safety](http://www.ibhs.org) – IBHS ([www.ibhs.org](http://www.ibhs.org))

The IBHS's mission is to reduce the social and economic effects of natural disasters by helping in the preparation practices and is an initiative of the insurance industry to raise awareness for disaster safety.

To find local services such as Local Hospitals, Hotels, etc simply click on the below links and enter your location:

#### **General:**

##### [Local.com](http://www.local.com) - [www.local.com](http://www.local.com)

Simply enter in what you are looking for (ex: "Hotel", "Hospital") and enter either the city and state or the zip code and receive a list of the local places.

##### [Google Maps](http://www.maps.google.com/maps) – ([www.maps.google.com/maps](http://www.maps.google.com/maps))

Simply click on "Find a business", enter in what you are looking for (ex: "Hotel", "Hospital") and enter either the city and state or the zip code and receive a list of the local places.

#### **Hotels:**

##### [Find Local Hotels](http://www.findlocalhotels.com) – ([www.findlocalhotels.com](http://www.findlocalhotels.com))

Simply enter your City and State then press search

##### [Price Line](http://www.priceline.com/hotels) – ([www.priceline.com/hotels](http://www.priceline.com/hotels))

Simply enter your City and State under destination; select a check-in and out date and click Next

#### **Hospitals:**

##### [Hospital Link](http://www.hospitallink.com/index.php?go=1) – ([www.hospitallink.com/index.php?go=1](http://www.hospitallink.com/index.php?go=1))

Simply Click on the state or select it from the drop down and get a list of all the hospitals in that state

#### **Car Rental Agencies:**

##### [CheapTickets](http://www.cheaptickets.com/App/DisplayCarSearch) – (<http://www.cheaptickets.com/App/DisplayCarSearch>)

**Contact Form**

Please check the box

- Reporting my location
- Looking for someone

Please check the box that applies to you

- Employee
- Family member of an employee
- Insured
- Agent

Reporting my location

<b>Your Name:</b>	
<b>(Employee's Name)(Name on Policy)(Agents Name)(Agency Name)</b> <i>Fill whichever applies</i>	_____
<b>Your Location:</b>	
<b>Address</b>	_____
<b>City, State, Zip</b>	_____
<b>Phone number where you can be reached</b>	_____
<b>Do you need medical attention:</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>If yes, what are your injuries</b>	_____
<b>Do you need anything:</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>If yes, what</b>	_____
<b>Is there anyone we can contact for you</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Name</b>	_____
<b>Phone number</b>	_____
<b>Address</b>	_____
<b>Name</b>	_____
<b>Phone Number</b>	_____
<b>Address</b>	_____
<b>Any additional information we should know:</b>	_____
	_____

Looking for someone:

<b>Your Name:</b>	_____
<b>Your Location:</b>	
<b>Address</b>	_____
<b>City, State, Zip</b>	_____
<b>Phone number where you can be reached</b>	_____
<b>Name of person you are trying to locate:</b>	_____
<b>Relation to you:</b>	_____

**Relation to us:**

**Employee**    **Insured**    **Agent**

**If agent, what agency are they with**

**If Insured who is their agent and what is the name on their policy:**

**Last Time you saw the person you are trying to locate:**

**Any additional information we may find useful:**

**Do you need medical attention:**  
**If yes, what are your injuries**

**Yes**    **No**

**Do you need anything:**  
**If yes, what**

**Yes**    **No**

**Is there anyone we can contact for you**

**Yes**    **No**

**Name**  
**Phone number**  
**Address**

**Name**  
**Phone Number**  
**Address**